



National Billing Solutions, LLC

# INGENIX<sup>®</sup>

## CareTracker<sup>™</sup> PM

Identifying inconsistencies and coding errors, verifying eligibility, tracking appointments are all important steps in achieving appropriate and timely reimbursements. But managing the administrative side of your practice can take time away from your patients—and your quality of life.

Ingenix CareTracker PM enables physician practices and community health centers to achieve greater efficiency by streamlining day-to-day operations. With built-in workflow rules, user alerts, and real-time reporting functionality, Ingenix CareTracker PM delivers the flexibility needed to manage administrative issues before they become problems so you get the right reimbursement, right on time. Ingenix CareTracker PM offers:

- **Powerful embedded claims editing solution that delivers up-to 97 percent pay-at-first-pass rates**
- **Web-based technology that requires no additional IT staffing, software, server costs, or network issues**
- **Claim status technology that automatically checks claims status for an up to 20 percent improvement in reimbursements**
- **Automatic claims submissions to more than 1,000 national insurance plans**

### Cloud computing technology

CareTracker PM is built with cloud-computing technology so you get instant updates, reliable accessibility, and complete global content—all for a lower total cost of ownership. With Ingenix CareTracker PM, you simply pay a low monthly subscription fee: no more hassles with architecture management, software, IT fees, or obsolete technology. From any Internet-connected computer, physicians can access a secure web interface that is connected to a network of labs, pharmacists, specialists, and hospitals and get one-click access to patient charts, refill requests, and lab results. Its easy implementation won't disrupt your office workflow—you can go from contract to claims in 60 days. We also offer convenient, online training to help you maximize your technology investment.

### Fully integrated

Ingenix CareTracker PM offers seamless integration with Ingenix CareTracker EHR, a CCHIT<sup>®</sup>-certified, cloud-based

Ingenix CareTracker PM is a sophisticated practice management system that automates time-consuming administrative tasks to maximize accuracy and efficiency.



EHR solution that is guaranteed to help physicians meet meaningful use requirements. It is also integrated with Ingenix HealthTracker, an online patient portal that unites patients and providers with a secure, online, health care tracking web application that streamlines information sharing and integrates directly with a patient's electronic health record.

### Expert technology

This sophisticated practice management system automates time-consuming administrative tasks such as eligibility checks, scheduling, reminders, patient visit documentation, and claims submission. Ingenix CareTracker PM features interactive dashboards that prioritize work lists automatically so important tasks don't get overlooked. Sophisticated technology from both Ingenix ClaimsManager, a rules-based, front-end clinical editing tool that scrubs outgoing claims prior to submission, and Ingenix EncoderPro.com, an online code lookup software that boosts coding accuracy, is embedded in CareTracker PM.

## Predictable, affordable monthly subscription

CareTracker PM is available with a low upfront investment and an affordable monthly subscription that allows you to pay as you go, eliminating surprises. Ingenix manages and covers all backup costs and CareTracker PM is maintained and co-located at redundant HIPAA-compliant data centers. You can also add unlimited users at no additional charge.

## Referral Network

Referral Network is a secure, web-based provider portal that allows you to build a network of referring providers through a national database. Using CareTracker PM, providers can invite other providers who share the same patients, regardless of what billing system they are using. The Referral Network's secure messaging provides safe transmission of electronic health records and clinical data. CareTracker providers can also send a Continuity of Care Document (CCD) that may be viewed or exported for use in an external EHR system.

## CareTracker for Federally Qualified Health Centers (FQHC)

Ingenix CareTracker for FQHC is the newest addition to the Ingenix CareTracker solution suite and is fully integrated with the Ingenix CareTracker practice management and EHR system. Using Ingenix CareTracker's Electronic Household Assessment application will improve efficiency and remove manual errors by automatically determining your patient's sliding fee scale eligibility. This assessment may be printed in multiple languages to serve your practice's diverse patient population. Your front office staff will have the ability to view a patient's sliding fee eligibility, determine their co-pay, and inform the patient of their financial responsibilities on arrival. In addition, CareTracker for FQHC provides administrative benefits to help you maximize revenue from all sources, flexible sliding fee scale configuration, automated rate adjustments, and uniform data system FQHC reporting.



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10-24658 05/10 Original © 2010 Ingenix. All Rights Reserved